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SAVING UP TO **1 HOUR PER DAY**



SMART CONNECT USER GUIDE

CAPITA |

SIMS

helping
schools
inspire

For help setting up call us on **03451 20 20 55** or email smartconnect@hope-education.co.uk

HOPE EDUCATION SMART CONNECT

If you are looking to save time and money on your procurement then our Smart Connect solution is for you. You simply create an order in our website and import it back into SIMS to get your order authorised, the process is seamless and activation is simple.

This new and efficient way of ordering is free to setup and you can benefit from;

- Faster and more efficient shopping - no rekeying required
- Seamless link with your SIMS FMS – simple one-off setup
- Fully compliant - providing a complete digital audit trail
- Orders placed immediately following approval
- Access to latest products and prices
- Free delivery available on all orders
- More environmentally friendly - full digital solution means less paper wastage

HOW IT WORKS



GETTING STARTED

To setup Smart Connect we need to make a couple of simple changes to your account.

Before proceeding with the rest of the guide, **please call 03451 20 20 55, or email, smartconnect@hope-education.co.uk** and one of our team will activate your account so that you are ready to complete your activation and start saving time on your procurement process.

You will also need the following information:

- 1. The email address you use to shop on Hope Education**
- 2. Your Hope Education Account Number**
- 3. Your Hope Education Website Password**
- 4. Your DUNS Number**

You will also need to check the 'Tools > eProcurement' Settings in your SIMS FMS. If this option is greyed out and therefore disabled you will have to contact your SIMS representative to enable it, either at your Local Authority or contact Capita directly.

FINDING YOUR DUNS NUMBER

If you are unaware what your school's DUNS number is, then you can find it using this handy tool provided by DUN and Bradstreet.

<https://www.dnb.co.uk/duns-number/lookup.html>

HOME > D-U-N-S NUMBER > GET YOUR D&B D-U-N-S NUMBER


Company D-U-N-S Number Search

Search By Company Name

Find a UK or Ireland company's D-U-N-S Number by entering its name and location.

Search by Company Registration Number

Find a UK company's D&B D-U-N-S Number by entering its Company Registration Number.

☐ I'm not a robot 

Simply enter your establishment name into the **Search By Company Name search box**. To help the refinement process, you can also add your postcode and postal town.

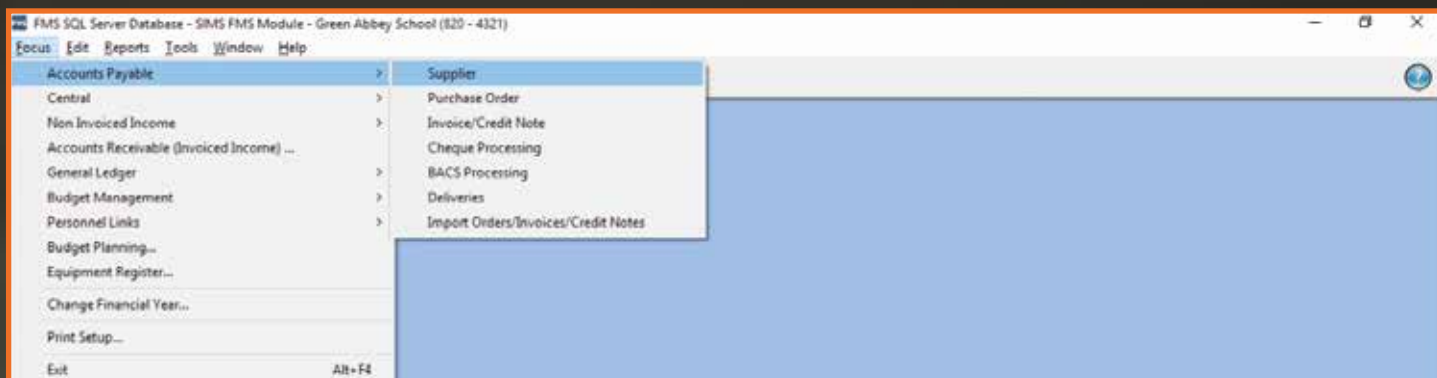
You can also find your DUNS number if you know your company registration number, by using the tool adjacent to Company Name search.


SETTING UP YOUR SMART CONNECT

SECTION A: BASIC SET-UP

1. Add Hope Education as a Supplier

1.1 To set up Hope Education as a new supplier go to 'Focus > Accounts Payable > Supplier'



1.2 Select the  and enter the below details:

Hope Education

2 Gregory Street

Hyde, Cheshire

SK14 4TH

VAT Number - GB125688644

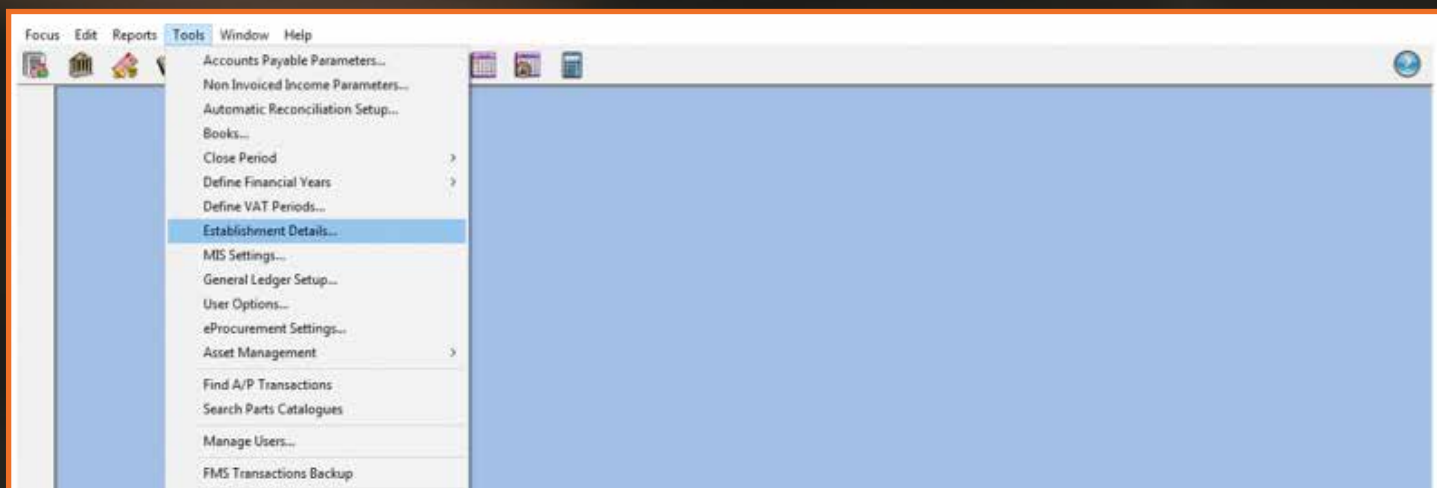
DUNS - 212786214

Telephone - 03451 20 20 55

Email Address - smartconnect@Hope-education.co.uk

2. Check your Establishment Details

2.1 Ensure your Establishment details are correct and updated including the DUNS number via section 'Tools > Establishment Details'



2.2 Check the details held on Tab 1 – Basic Details, including the DUNS number, and edit where necessary.

The screenshot shows the 'Establishment Details' window with the following fields and values:

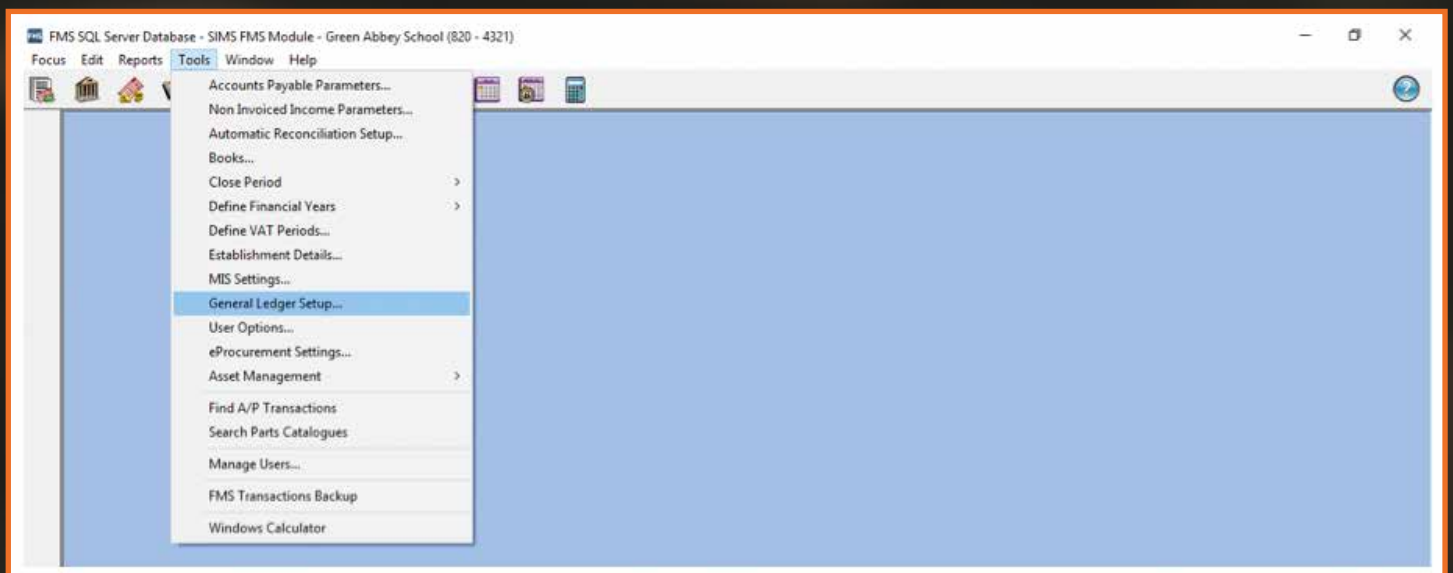
5: Email Setup		6: Interfaces		7: Scanned Documents			
1: Basic Details		2: Logo		3: System Parameters		4: eProcurement	
Name	Green Abbey School						
Code	4321	Companies House No.					
LA Code	820	VAT Registration No.					
Borough	Eastshire						
Payable to	Green Abbey School						
Address							
Monkmoor Road							
East Town							
Eastshire							
Postcode							
S12 5AP							
Telephone	01234 838080		Fax	01234 838091			
e-mail							
Unique Identifier							
<input type="radio"/> n/a <input type="radio"/> GLN <input checked="" type="radio"/> DUNS							
542199995							
DeMinimis Value							
1.00							
Save							
Cancel							
Help							


Annotations:

- Select DUNS (points to the DUNS radio button)
- Enter your DUNS Number (points to the DUNS number field)
- Save (points to the Save button)

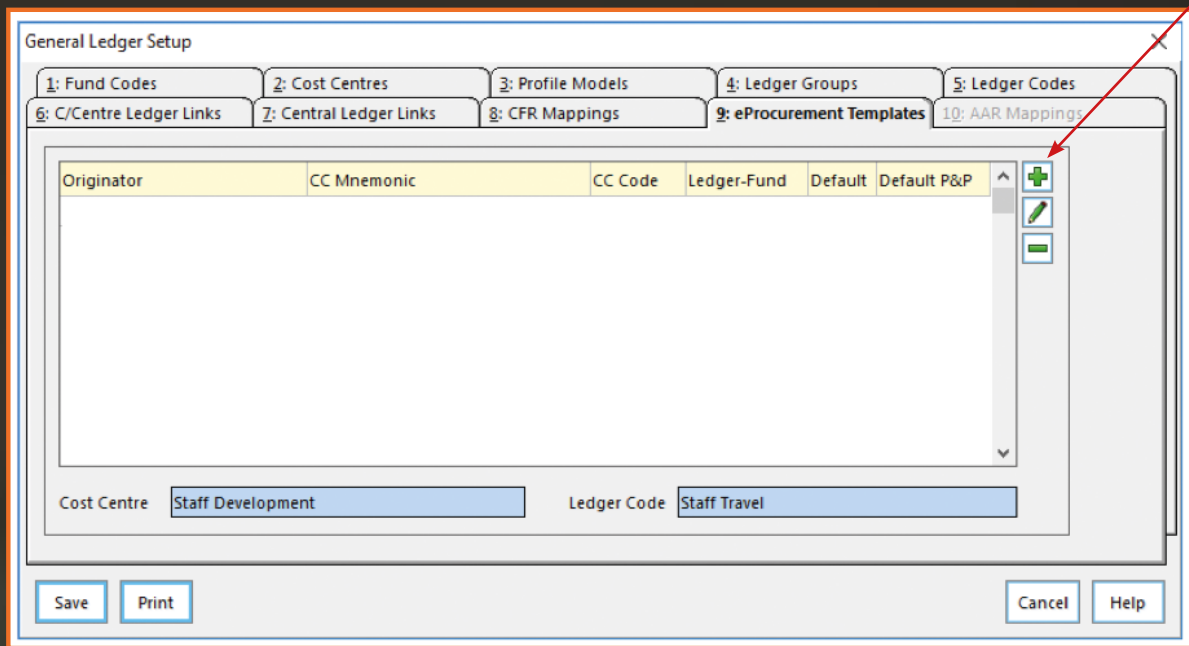
3. General Ledger

3.1 Next set up a general ledger template, this will ensure imported orders are assigned a cost centre and ledger code via 'Tools > General Ledger Setup'



3.2 Proceed to Tab 9 – ‘eProcurement Template’ and add a new ledger by clicking the 


Click



The 'General Ledger Setup' window shows a tabbed interface with tabs for Fund Codes, Cost Centres, Profile Models, Ledger Groups, Ledger Codes, C/Centre Ledger Links, Central Ledger Links, CFR Mappings, eProcurement Templates, and AAR Mappings. The 'eProcurement Templates' tab is active, displaying a table with columns: Originator, CC Mnemonic, CC Code, Ledger-Fund, Default, and Default P&P. A red arrow points to a plus icon in the table's right-hand toolbar. Below the table, there are input fields for 'Cost Centre' (containing 'Staff Development') and 'Ledger Code' (containing 'Staff Travel'). At the bottom are buttons for 'Save', 'Print', 'Cancel', and 'Help'.

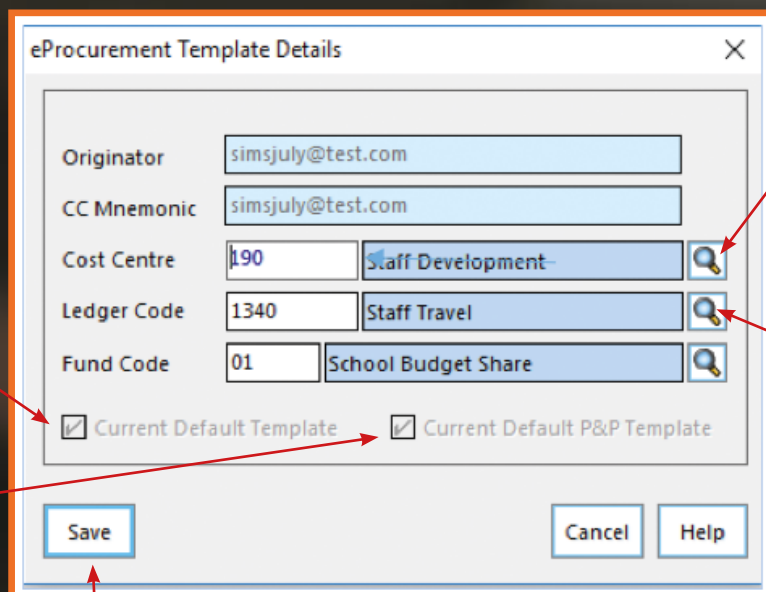
3.3 Next complete the pop up box using the below information for both open fields:

- Originator and CC Mnemonic: This is your email address that you use on the Hope Education website


3.4 Then click  next to Cost Centre field and select the default Cost Centre for this template. The cost centre that you choose will depend on your own establishment's preferences and the available types, but in general it will be the category which you most commonly use. Any cost centre and ledger code applied to an incoming order can be amended in your FMS system once the order has been imported.


Tick Current Default Template

Tick Current Default P&P Template



The 'eProcurement Template Details' window contains the following fields: 'Originator' (simsjuly@test.com), 'CC Mnemonic' (simsjuly@test.com), 'Cost Centre' (190) with a dropdown menu showing 'Staff Development' and a magnifying glass icon, 'Ledger Code' (1340) with a dropdown menu showing 'Staff Travel' and a magnifying glass icon, and 'Fund Code' (01) with a dropdown menu showing 'School Budget Share' and a magnifying glass icon. Below these fields are two checkboxes: 'Current Default Template' (checked) and 'Current Default P&P Template' (unchecked). At the bottom are buttons for 'Save', 'Cancel', and 'Help'. Red arrows point from the text labels to the respective checkboxes and magnifying glass icons.

Click  and enter your most frequently used Cost Centre

Click  and enter your most frequently used Ledger Code

Save

3.5 You should now see the following screen:

General Ledger Setup

1: Fund Codes

2: Cost Centres

3: Profile Models

4: Ledger Groups

5: Ledger Codes

6: C/Centre Ledger Links

7: Central Ledger Links

8: CFR Mappings

9: eProcurement Templates

10: AAR Mappings

Originator	CC Mnemonic	CC Code	Ledger-Fund	Default	Default P&P
simsjuly@test.com	simsjuly@test.com	190	1340-01	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Cost Centre

Staff Development

Ledger Code

Staff Travel

Save

Print

Cancel

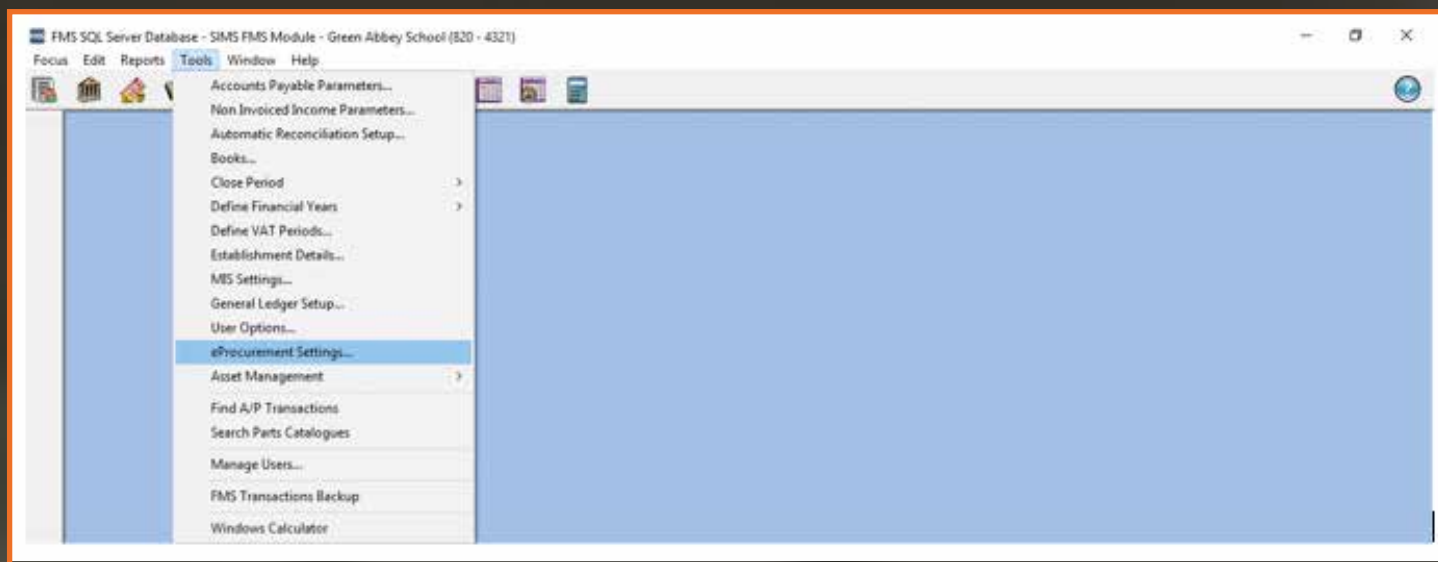
Help

3.6 Press save to complete.

SECTION B: E-PROCUREMENT SET-UP

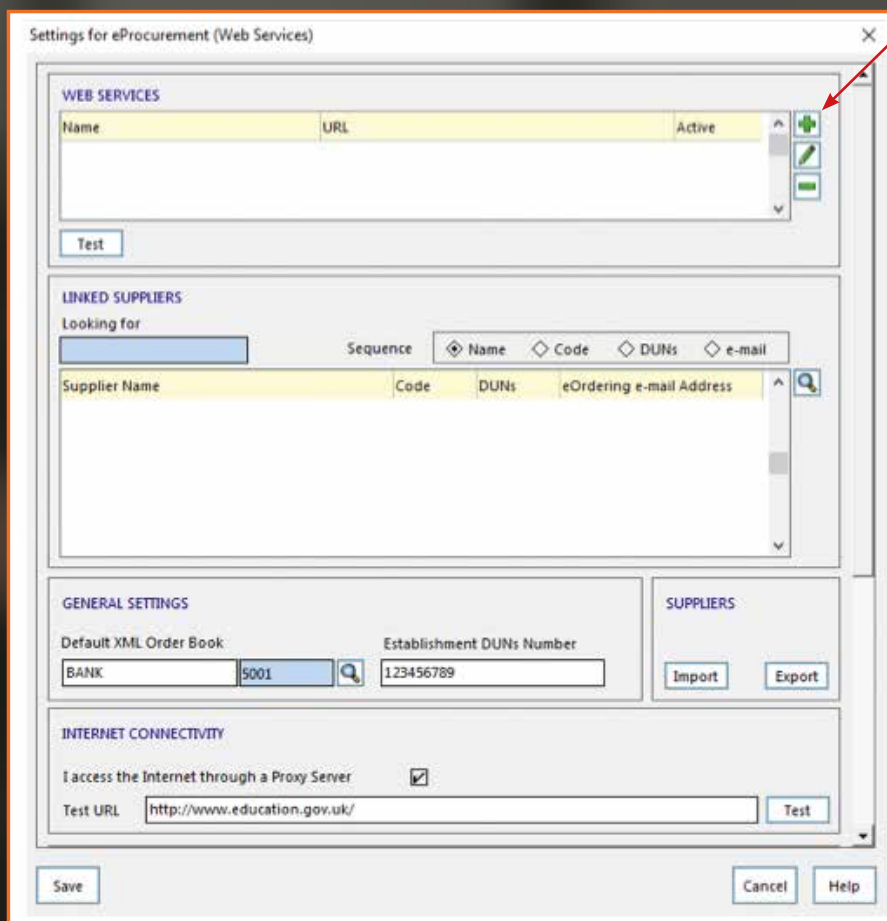
4.1 The next step is to enter the details to connect your SIMS FMS to our Hope Education Supplies website.

Go to 'Tools > eProcurement Settings'. If this is greyed out please refer to the 'Getting Started' section of this document to activate the option.



4.2 If this is editable select  in the WEB SERVICES section to make an addition:

Select 



4.3 On the pop-up screen you will need to enter the responses below:

The 'Service Details' window contains the following fields and controls:

- Provider Type:** Radio buttons for 'Portal' and 'Supplier'. 'Supplier' is selected.
- Name:** Text field containing 'Hope Education'.
- URL:** Text field containing 'https://webfms.digital/hope.asmx'.
- Priority:** Text field containing '1'.
- User ID:** Text field containing 'username@example.com'.
- Password:** Text field containing '*****'.
- Password duration (in days):** Text field containing '999'.
- Active:** Checkmark is ticked.
- Buttons:** 'Save', 'Cancel', and 'Help'.

Annotations with arrows point to the following elements:

- 'Enter 1' points to the Priority field.
- 'Enter your Hope Education website email address' points to the User ID field.
- 'Enter your Hope Education password' points to the Password field.
- 'Click Save' points to the Save button.
- 'Enter: http://webfms.digital/hope.asmx' points to the URL field.
- 'Enter 999 days' points to the Password duration field.
- 'Tick Active' points to the Active checkbox.
- 'Select Supplier' points to the Supplier radio button.
- 'Select Hope Education' points to the Name field.

4.4 Now save these settings and click to Test the connection, directly below the web services box.

The 'WEB SERVICES' section displays a table with the following data:

Name	URL	Active
Hope Education	https://webfms.digital/hope.asmx	<input checked="" type="checkbox"/>


Below the table is a 'Test' button. An arrow points to the 'Test' button with the annotation 'Click Test'.

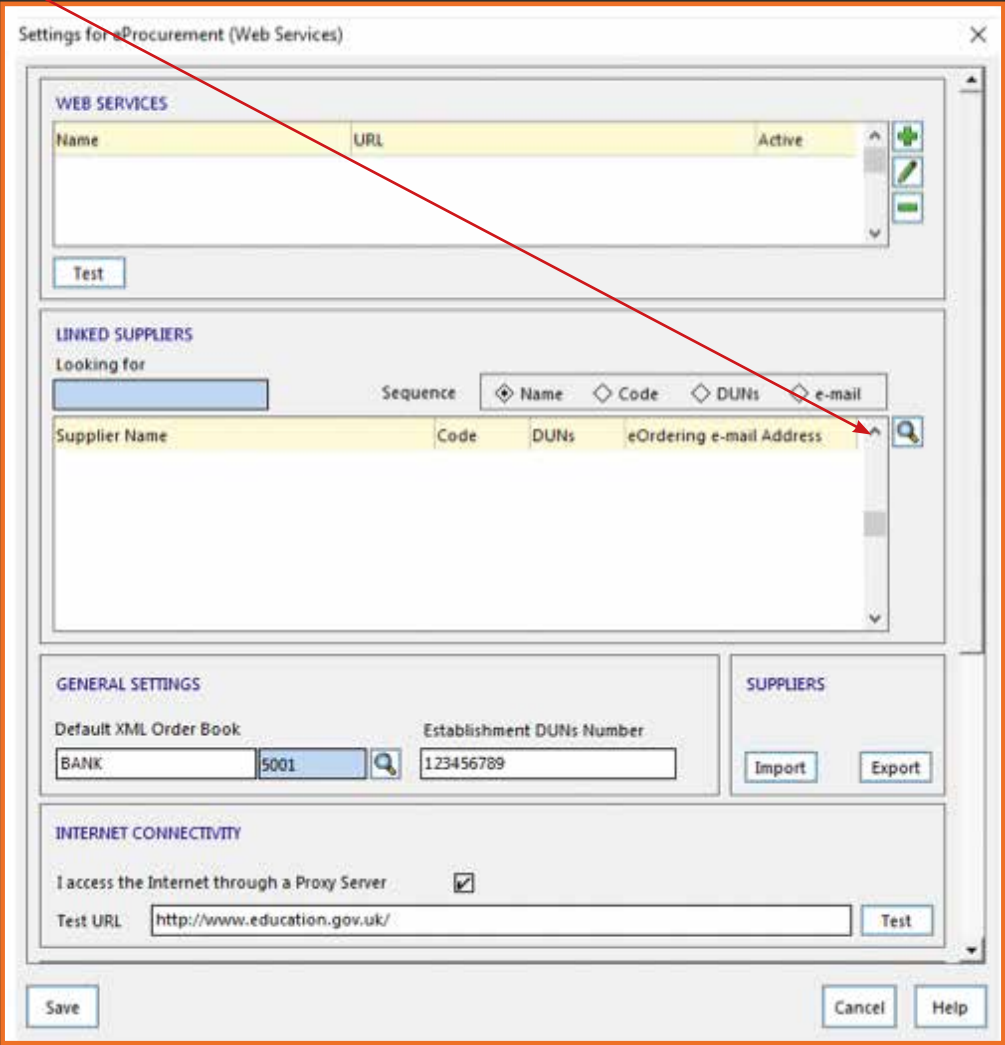
4.5 If the settings are correct the pop-up below will appear:

The 'Information' window displays the message 'Web Service Connection OK' with an information icon and an 'OK' button.

In the unlikely event of this showing a failed message, please contact our Support Team on 03451 20 20 55.

4.6 Now that the Web Service is set up, simply choose the one you have just created to link the supplier to the web service.

Select  within Linked Suppliers



Settings for eProcurement (Web Services)

WEB SERVICES

Name	URL	Active
------	-----	--------

Test

LINKED SUPPLIERS

Looking for:

Sequence: ☒ Name ☐ Code ☐ DUNs ☐ e-mail

Supplier Name	Code	DUNs	eOrdering e-mail Address
---------------	------	------	--------------------------

GENERAL SETTINGS

Default XML Order Book: Establishment DUNs Number:

SUPPLIERS

Import Export

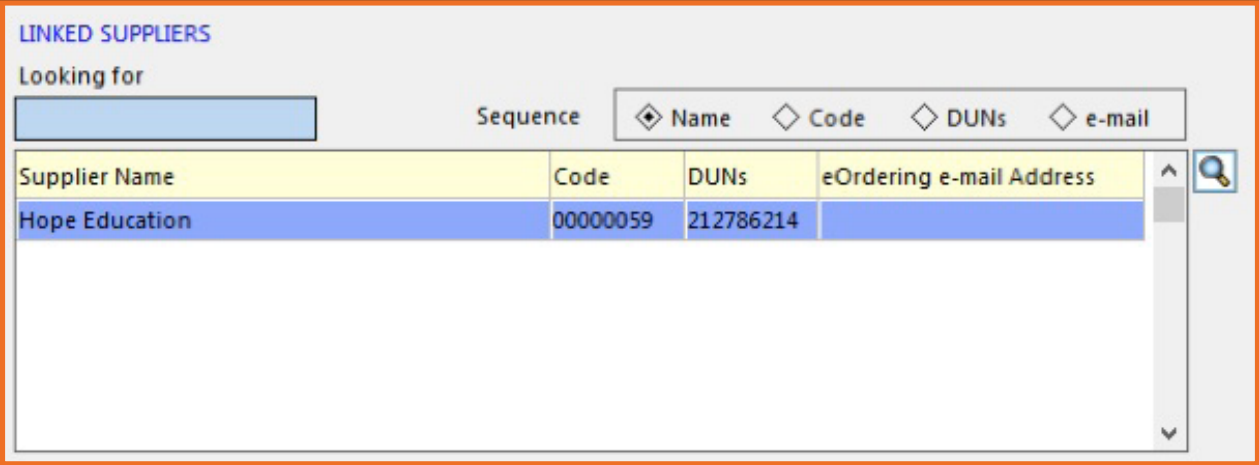
INTERNET CONNECTIVITY

I access the Internet through a Proxy Server ☒

Test URL: Test

Save Cancel Help

4.7 In the 'Supplier Name' list select Hope Education so that it is highlighted and then click the Choose button. Then click Update. This links Hope Education as a supplier to the Hope Education web service details.



LINKED SUPPLIERS

Looking for:

Sequence: ☒ Name ☐ Code ☐ DUNs ☐ e-mail

Supplier Name	Code	DUNs	eOrdering e-mail Address
Hope Education	00000059	212786214	

4.8 Next within the 'General Settings' section:

Select your Default Order Book

Click Save

Enter your DUNS number. If you are unsure what this is, refer to “finding your DUNS Number” in this guide.

4.9 Select your 'Default XML Order Book' for orders to be assigned to when they are imported using this eProcurement method.

GENERAL SETTINGS

Default XML Order Book

BANK

5001

Establishment DUNS Number

123456789

SUPPLIERS

Import

Export

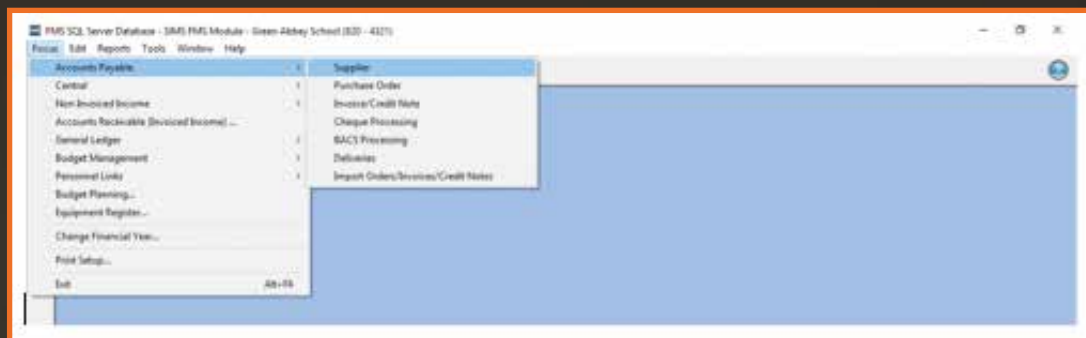
4.10 Check that your DUNS Number is in the 'Establishment DUNS Number' field too, if this information is missing, please add it.

If you are unsure where to find this please refer to the 'Getting Started' section of this document.

Once all the details are entered, **click Save**.

SECTION C: SUPPLIER SET-UP

5.1 The next step is to enable Hope Education to process Web Service Orders. Go to Focus > Accounts Payable > Supplier



5.2 Find Hope Education and double click on the name.

5.3 In tab '1: Basic' the Delivery Code needs to contain your account number e.g. 7430017072. The account number needs to be the same as in the Delivery Code and Account Number field.

Enter your Account Number here

A screenshot of the 'Supplier Details' form for 'Hope Education'. The '1: Basic' tab is active. The 'Delivery Code' field contains '4760108972'. The 'Account Number' field also contains '4760108972'. The 'Order Method' is set to 'W - Web Services'. The 'Date Opened' is '25/10/2016'. The 'Balance' is '174.00'. The 'Address' is '2 Gregory Street, Hyde, Cheshire, SK14 4TH'. The 'Telephone' is '01613672000'. The 'Fax' is empty. The 'e-mail' and 'eOrdering e-mail' fields are empty. The 'Unique Identifier' is '212786214'.

Click the  button

5.4 The Order Method section on this tab gives you a list of options available for sending the Purchase Orders. Select 'W - Web Services'.

A screenshot of the 'Order Method' dialog box. It shows a table with columns 'Code' and 'Description'. The table contains the following rows: E EDI transfer, M Email PDF File, P Print, W Web Services, and X XML File. The 'W Web Services' row is highlighted. At the bottom, there are 'Select', 'Cancel', and 'Help' buttons.

Select (W) for Web Services

5.5 In the unique identifier section select DUNS and enter Hope Education DUNS Number which is **212786214**.

Supplier Details

1: Basic 2: Additional 3: Catalogue 4: Review 5: eProcurement

Name: Hope Education Date Opened: 25/10/2016

LA Reference: VAT Registration No.: Balance: 174.00

Address: 2 Gregory Street
Hyde
Cheshire

Postcode: SK14 4TH

Contact: Telephone: 01613672000

Fax: e-mail: eOrdering e-mail:

Delivery Code: 4760108972 Delivery Terms:

Account Number: 4760108972 Contract Number:

Credit Terms: 0 days Credit Limit: 0.00 Min. Order: 0.00

Order Method: W Web Services Linked Web Service: Hope Education

☒ In Use ☐ On Hold Service:

Unique Identifier: ☐ n/a ☐ GLN ☒ DUNS 212786214

Select DUNS and enter 212786214

5.6 Then proceed to tab '5: eProcurement' and enter hopeducation (as one word) in the XML Supplier Reference Field.

Supplier Details

1: Basic 2: Additional 3: Catalogue 4: Review 5: eProcurement

BASIC

Purchasing Web Address:

e-mail Address Source 1:

e-mail Address Source 2:

e-mail Address Destination:

XML Supplier Reference: hopeducation

OPTIONS

☐ Copy XML File to e-mail Address

ENCRYPTION

☐ Use File Encryption for Sending and Receiving

Import Public Key View/Set Public Key

5.7 Now save and close.

You are now ready to start ordering online via SIMS.

SECTION D: ORDERING ONLINE

5. Shopping on www.hope-education.co.uk




5.1 Simply visit www.hope-education.co.uk and add all the items you want to purchase to your basket (you can choose to login before you start shopping or during checkout).

5.2 Once you have reviewed your basket and you are ready to checkout, during these steps you can check the correct account number and delivery address is assigned to the order.

5.3 Once you have placed your order on the website you will receive the below message confirming the order is to be imported into your SIMS FMS.

Your basket is ready to be imported into your FMS

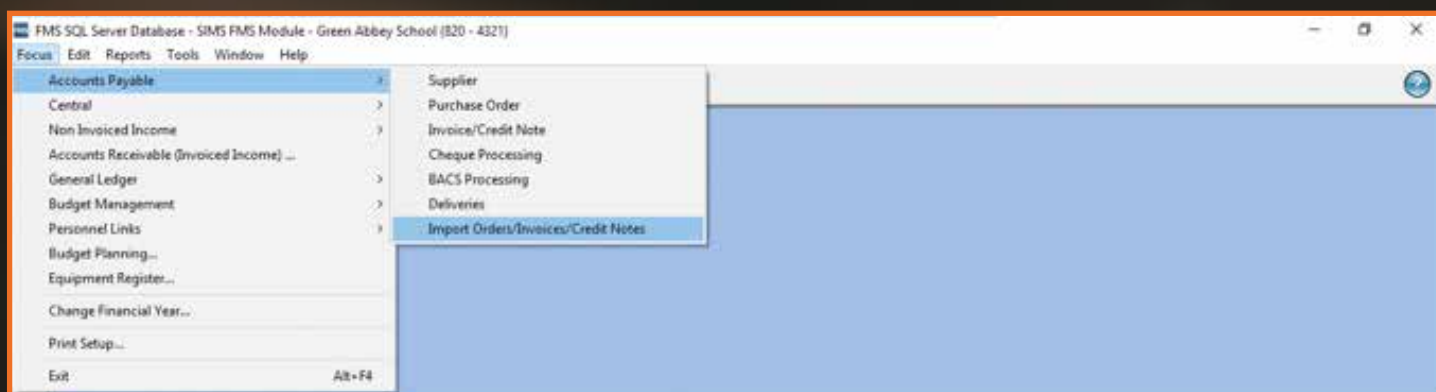
How to complete your order...

-  **Import Your Order in FMS**
Select Focus > Accounts Payable > Import Orders / Invoices / Credit Notes
-  **Purchase Orders in FMS**
Your order will appear in FMS at the top of the list of 'Not Yet Authorised' purchase orders. If required you can also adjust quantities or delete lines at this stage.
-  **Authorise and Send Order in FMS**
Select approve against your purchase order and click on the print button. At this point your order will be sent back to us ready to pack.

6. Import your order to SIMS

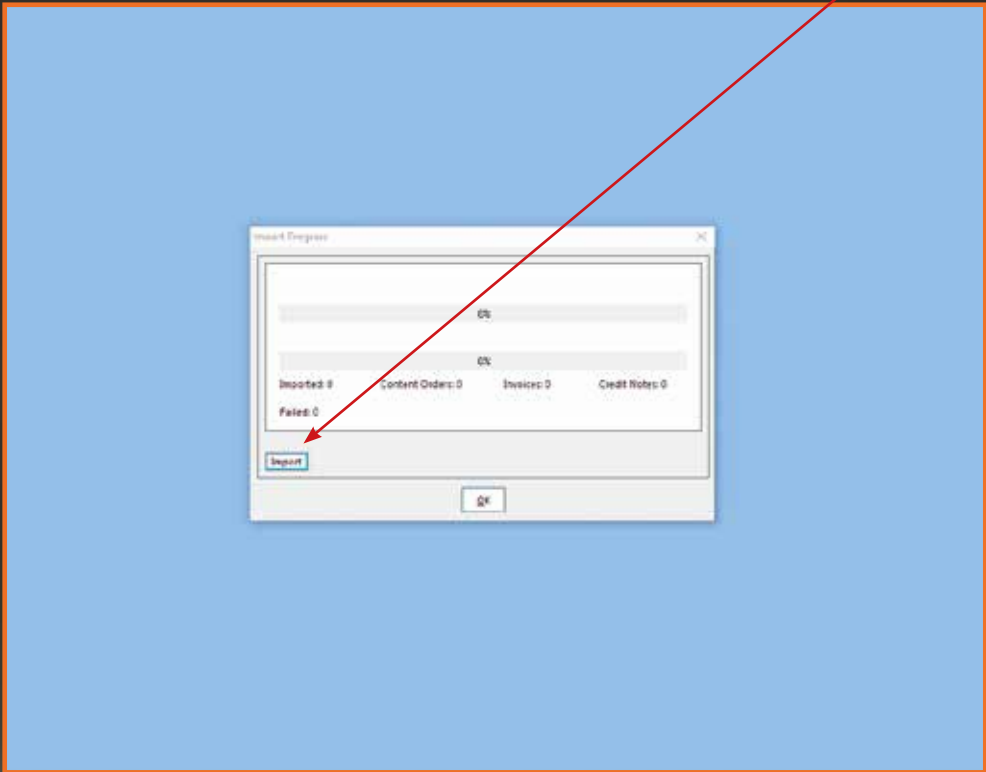
To Import Orders

6.1 Focus > Accounts Payable > Import Orders / Invoices / Credit Notes

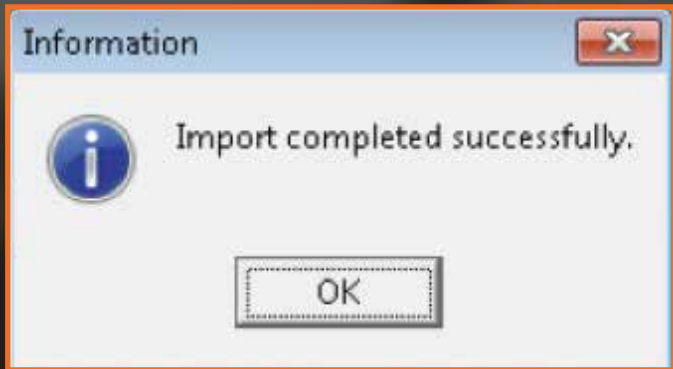


This will import any outstanding Orders / Invoices / Credit Notes.

6.2 When the Import Progress box appears click on the 'Import' button.



6.3 The system will now connect to our eProcurement website and import any content orders and invoices. You will see an import complete message.



In the unlikely event of this failing, please contact our Support Team on: 03451 20 20 55.

7. Purchase Orders

7.1 Your new purchase orders will appear at the top of the list of 'Not Yet Authorised' purchase orders.

Orders which have been imported via the website can only have order line quantities amended or lines deleted, you are unable to add new lines at this point.

Please note: The special instructions on the order will be FAO the person who placed the order, anything after the FAO will be printed on the label of the box.

FMS Purchase Order Processing

Book: Number: Pay From: Date:

Supplier:
2 Gregory Street
Hyde
Cheshire
SK14 4TH

Delivery Address:
Monkmoor Road
East Town
Eastshire
S12 5AP

Status: Source: First Output Method:
Delivery Instruction: ☐ On Hold

Email: Order Method:

Contact Name: Special Instructions:

FMS Purchase Order Processing

Looking for: View:

Sequence:

Date	Order Number	Supp. Code	Supplier	Order Status	Order Method	Source	Originator	Cross Year
20/03/2017	#00008391 (BANK)	00000061	Hope Education	Not Yet Authorised	Print	FMS	SYS	
20/03/2017	#00008390 (BANK)	00000062	Hope Education	Not Yet Authorised	Web Service	FMS	SYS	
08/03/2017	#00007389 (BANK)	00000062	Hope Education	Not Yet Authorised	Web Service	FMS	SYS	
10/01/2017	#00007359 (BANK)	00000064	Hope Education	Not Yet Authorised	Web Service	XML	new custom	
10/01/2017	#00007357 (BANK)	00000064	Hope Education	Not Yet Authorised	Web Service	XML	new custom	
10/01/2017	#00007356 (BANK)	00000064	Hope Education	Not Yet Authorised	Web Service	XML	new custom	
10/01/2017	#00007355 (BANK)	00000064	Hope Education	Not Yet Authorised	Web Service	XML	New Custom	
10/01/2017	#00007354 (BANK)	00000064	Hope Education	Not Yet Authorised	Web Service	XML	N/A	
10/01/2017	#00007353 (BANK)	00000064	Hope Education	Not Yet Authorised	Web Service	XML	N/A	
15/12/2016	#00007352 (BANK)	00000064	Hope Education	Not Yet Authorised	Web Service	XML	new custom	
14/12/2016	#00007351 (BANK)	00000059	Hope Education	Not Yet Authorised	Web Service	XML	Pauline Salt	
14/12/2016	#00007350 (BANK)	00000059	Hope Education	Not Yet Authorised	Web Service	XML	Pauline Salt	
14/12/2016	#00007349 (BANK)	00000059	Hope Education	Not Yet Authorised	Web Service	XML	Test User	

Payment From: Transaction ID: Order Total:

Selection:

8. Authorising & Sending Orders

8.1 Once authorised, click on the print button, this will send the orders back to the eProcurement Hub. If you need a printed copy for your records click on print again, select 'print single file' and this will send a copy to your printer.

The order method will be web service.

Purchase Order Processing

Book: BANK Number: 5231 Pay From: Bank Account Date: 17/11/2016

Supplier: Hope Education
2 Gregory Street
Hyde
Cheshire
SK14 4TH

Delivery Address: Green Abbey School
Monkmoor Road
East Town
Eastshire
S12 5AP

Status: Printed

Source: XML First Output Method: Web Services

Delivery Instruction: A.S.A.P.

Order Method: Web Service

Contact Name: Special Instructions: Special Instructions:

9. Invoices

Your invoice will be available for import into FMS via the eProcurement hub once you have received your order. You will also receive to be able a copy of this invoice in the traditional manner.

9.1 To import the invoices use the same option as you did for importing orders.
Focus > Accounts Payable > Import Orders/Invoices/Credit Notes

9.2 When an invoice has been downloaded go to:
Focus > Accounts Payable > Invoice / Credit Note and your invoice will be in the list.

FMS SQL Server Database - SIMS FMS Module - Green Abbey School (820 - 4321)

Focus Edit Reports Tools Window Help

Accounts Payable > Supplier
Central > Purchase Order
Non Invoiced Income > Invoice/Credit Note
Accounts Receivable (Invoiced Income) ... > Cheque Processing
General Ledger > BACS Processing
Budget Management > Deliveries
Personnel Links > Import Orders/Invoices/Credit Notes
Budget Planning...
Equipment Register...
Change Financial Year...
Print Setup...
Exit Alt+F4

Invoice/Credit Note Processing

Looking for: Status: All Type: All

Sequence: Inv./Credit Note No. Date Trans ID Source Supplier Amount Ascending Descending

Invoice/Credit Note No.	Invoice Date	Trans ID	Amount	Status	Order Number	Supplier	SRC
0094282338	16/11/2016	00010206	17.12	Unauthorised	BANK005204	Hope Education	XML
0094282539	16/11/2016	00010207	45.73	Unauthorised	BANK005206	Hope Education	XML
0094282540	17/11/2016	00010208	521.99	Unauthorised	BANK005226	Hope Education	XML
0094282961	08/12/2016	00010209	45.72	Unauthorised	BANK005227	Hope Education	XML
0094442024	19/01/2017	00010211	104.74	Unauthorised	BANK005270	Hope Education	XML
0094442035	23/01/2017	00010212	16.79	Unauthorised	BANK005274	Hope Education	XML
0094442070	26/01/2017	00010214	11.99	Unauthorised	BANK005278	Hope Education	XML



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